

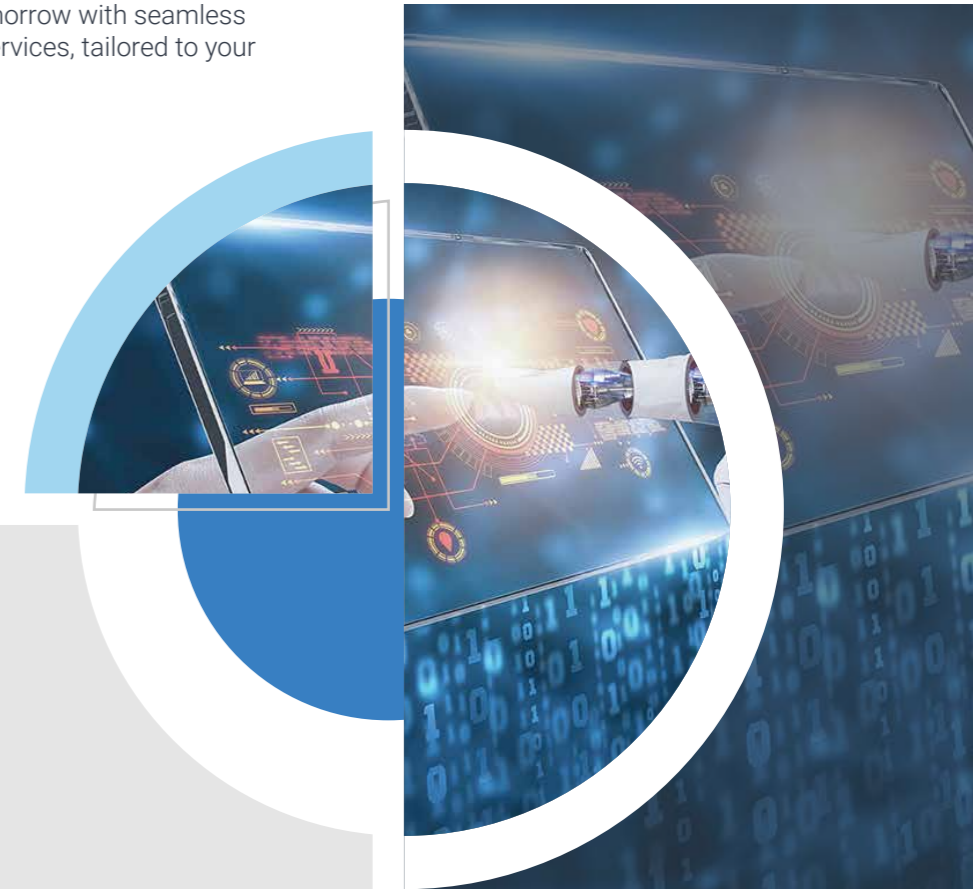
A Global Digital & BPO Services Provider



DIGI-TEXX[®]
advanced digitizing services

Transform YOUR BUSINESS WITH DIGI-TEXX

Transform for tomorrow with seamless digital and BPO services, tailored to your business process



DIGI-TEXX VIETNAM

(84) 28 3715 5325 info@dig-i-texx.com facebook.com/digitexxvn linkedin.com/company/digitexx
 www.digi-texx.com Anna Building, Quang Trung Software City, District 12, Ho Chi Minh City, VN



ABOUT US

DIGI-TEXX is a 100% German-invested company specializing in Digital and Business Process Outsourcing (BPO) services. Since 2003, we have successfully positioned ourselves as a trusted service provider for various industries, including:

-  E-Commerce
-  Banking
-  Insurance
-  Manufacturing
-  Construction
-  Historical Archive
-  Accounting
-  NGOs

We aim to simplify client processes, improve service levels, and save costs. AI, Deep Learning, Big Data Analytics, and Computer Vision technologies are adopted to ease our client's digital transformation journey. Digital transformation has never been this achievable.

OUR LOCATIONS



Ho Chi Minh, Vietnam
Quang Trung Software City (QTSC)



Can Tho, Vietnam
Techcombank Building



Ho Chi Minh, Vietnam
Khai Hoan Building, District 11



Fukuoka, Japan
Hakata Kindai Building



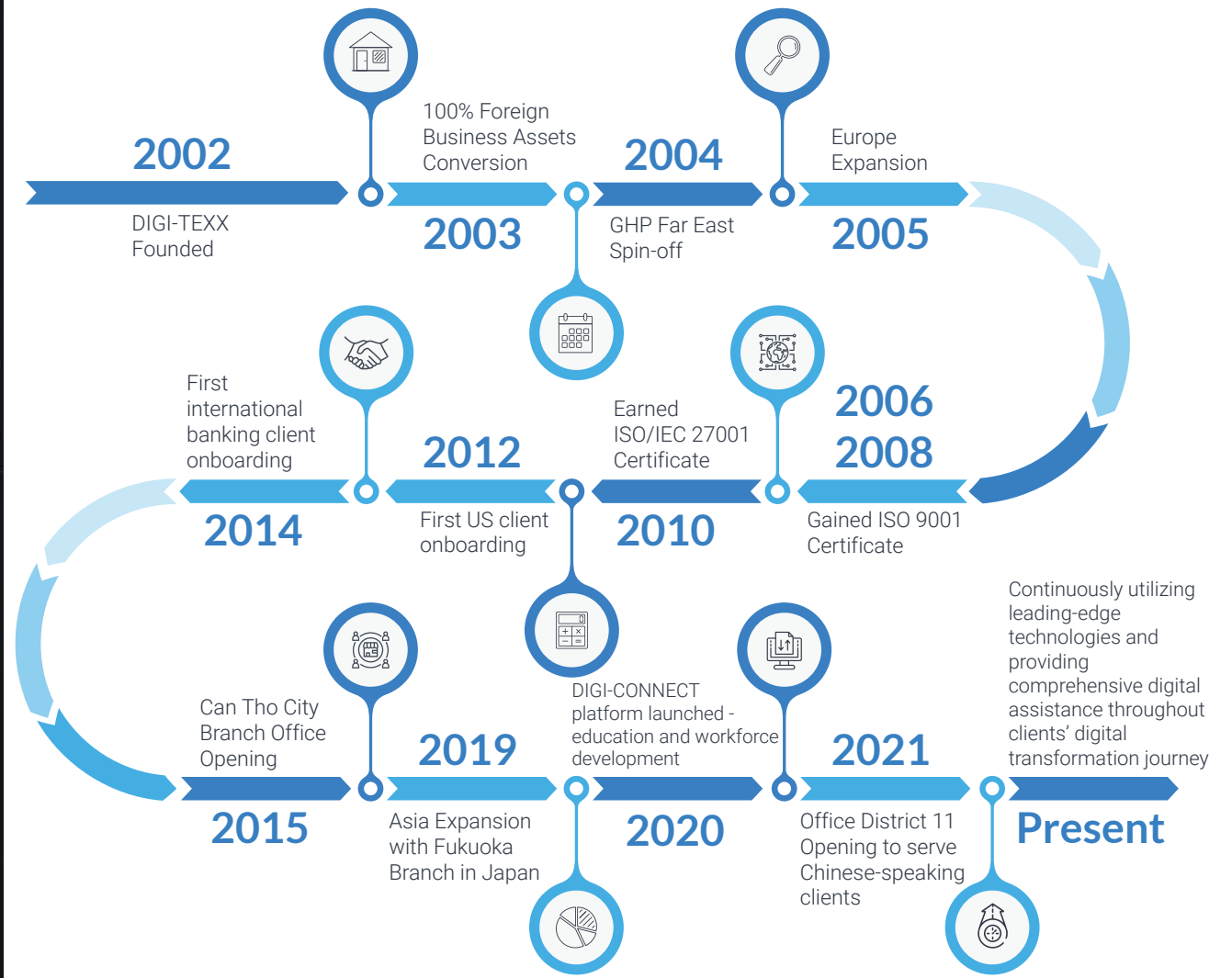
OUR MARKET

EUROPE

ASIA

USA

MARKET AND HISTORY



HISTORY AND MARKET



WE DELIVER EXCELLENT SERVICES WITH A COMMITMENT TO OUR STANDARDS



QUALITY

- ISO 9001
- Integrated with technologies to ensure the accuracy rate



SECURITY

- ISO/IEC 27001
- General Data Protection Regulation (GDPR) Compliance



CONTINUOUS INNOVATION

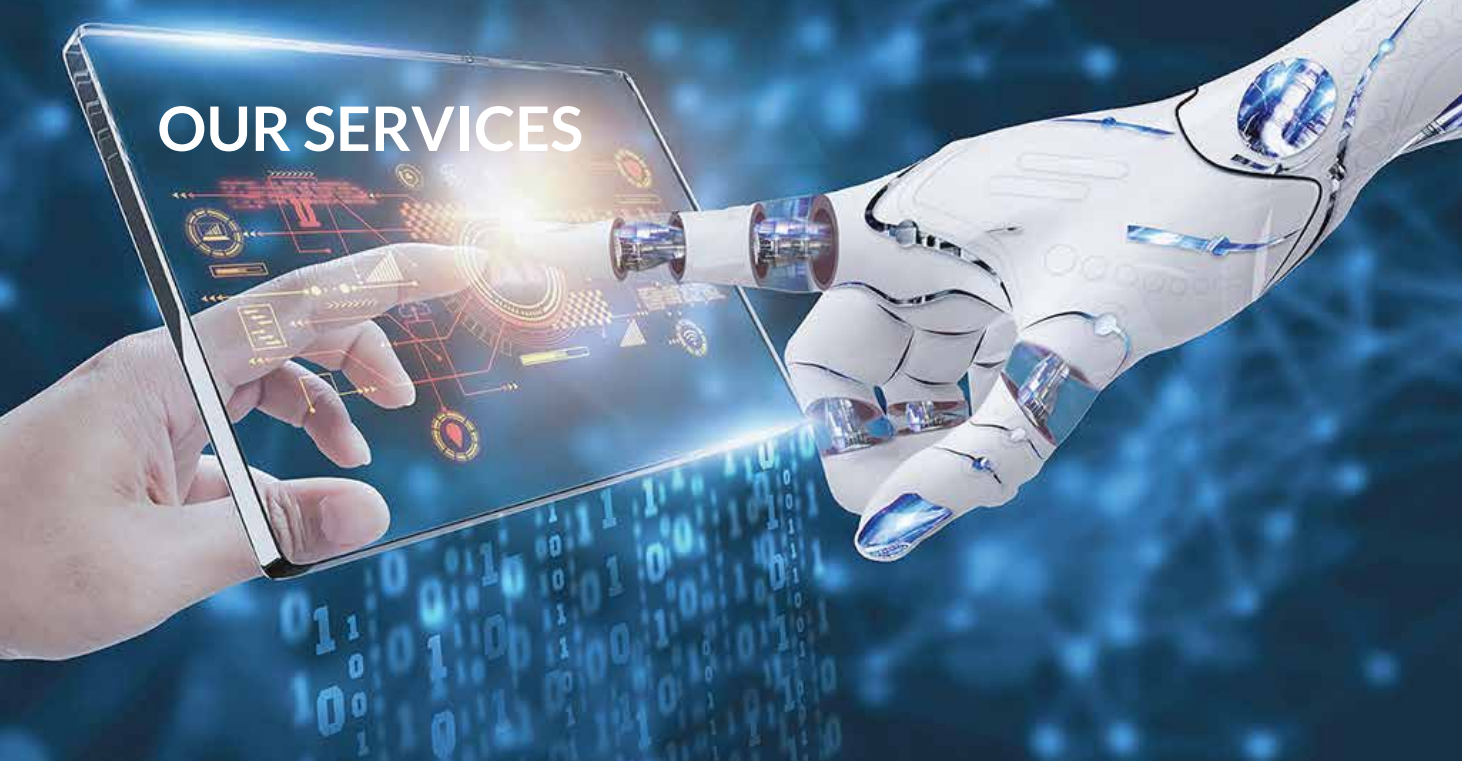
- Our three pillars of improvement: People, Technologies, and Process

WE OFFER



A Global Digital & BPO Services Provider

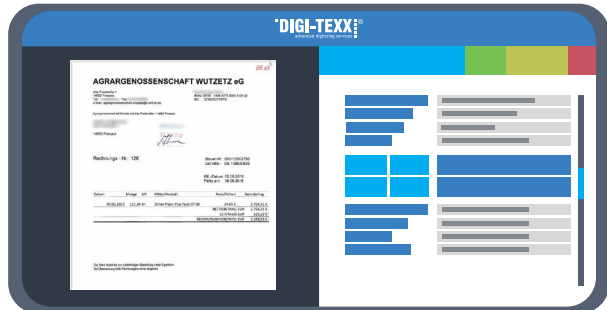
Leveraging the advantages of technology, a young, dynamic, and well-trained workforce, good infrastructure, and continuous country development, DIGI-TEXX builds a highway for hi-tech process outsourcing services to help clients bring down costs, increase efficiency, and unlock business potential.



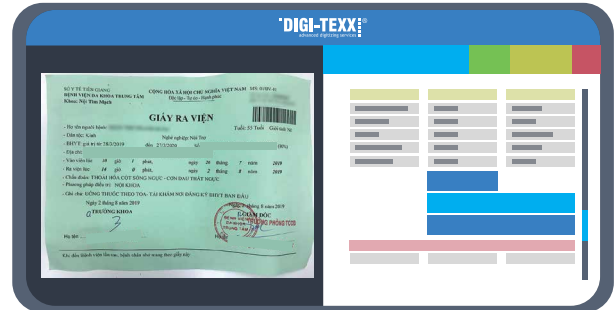
DOCUMENT & DATA PROCESSING

Drive business efficiency with the power of intelligent process automation and human

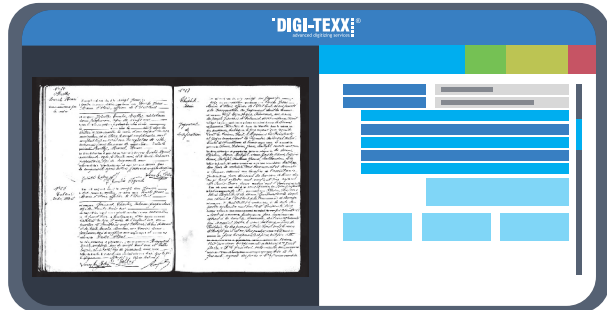
DIGI-TEXX provides digitization services for all types of documents with the synergy of DIGI-SOFT - our self-developed workflow automation platform.



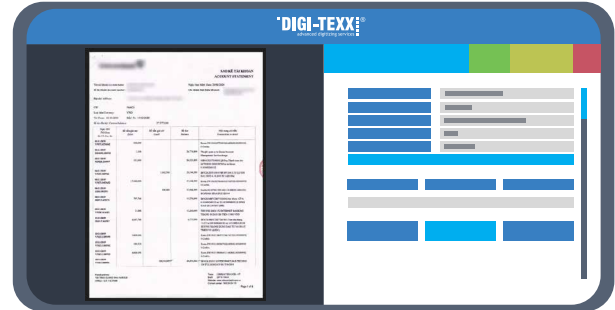
INVOICE PROCESSING



AUTOMATION INSURANCE CLAIM



HANDWRITTEN HISTORICAL DOCUMENT PROCESSING



BANK STATEMENT DOCUMENT EXTRACTION

DIGI-TEXX offers a wide range of digital and BPO services empowered by modern digital technologies (Computer Vision, Natural Language Processing, and Big Data), combined with our skilled workforce to enable the value of data and maximize your business's productivity.



DOCUMENT & DATA PROCESSING



DATA ANNOTATION



SCANNING & DIGITAL ARCHIVE



IMAGE PROCESSING



BUSINESS SUPPORT

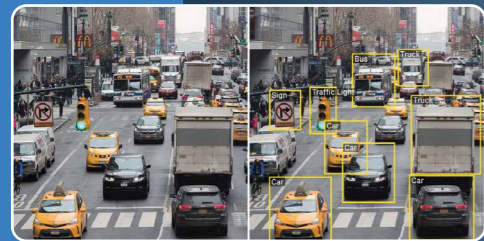
Through an initial automated document & data processing step, the information is later verified by our professionally-trained staff to ensure up to 99,9% data accuracy. We obtain validated data sets for your AI development projects to transform a massive data source into insights for better data-driven decision-making.

Our scalable and customizable outsourcing services boost the transition from paper-based processes to cost-effective digital workflows, allowing clients to increase productivity and drive revenue growth.

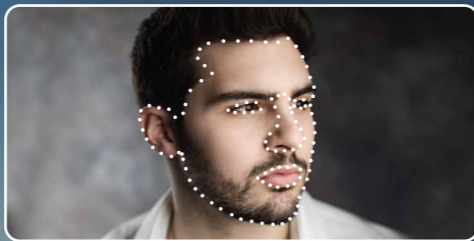
DATA ANNOTATION

Preparing data input for AI systems to be trained intelligently

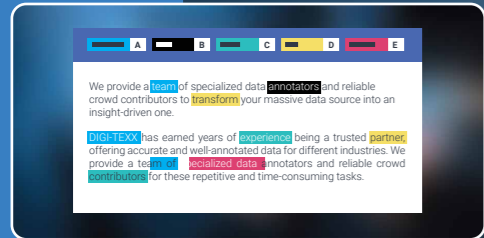
DIGI-TEXX offers accurate and well-annotated data for different industries. We provide a team of specialized data annotators and AI-assisted tools to label high-quality training data. Our annotators are capable of handling various types of annotation, including text, images, audio, and video with a variety of objects.



BOUNDING BOX



KEY POINT



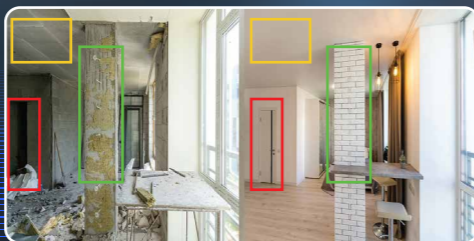
TEXT ANNOTATION



CUBOID



POLYGON



OBJECT DETECTION

BUSINESS SUPPORT

Deploying specialists to troubleshoot daily process issues to increase business's efficiency



Our business support officers provide round-the-clock and high-quality services at affordable rates in different languages.



English



German



Japanese



Chinese



Vietnamese

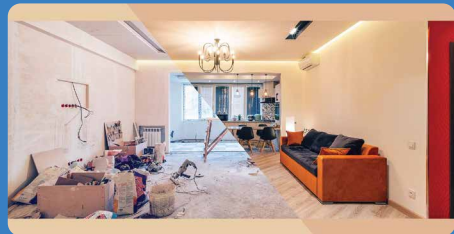
We offer professional on-site business support specializing in data control and verification, statistical reporting, document digitization, and compliance control. Our on-site services can be operated at clients' or DIGI-TEXX's premises.

IMAGE PROCESSING

Say goodbye to blurry and inconsistent product images

DIGI-TEXX manages clients' post-production to transform images into professional visualizations. Our service optimizes product images displayed in catalogs, e-commerce platform, promotional content, branding campaigns, and so on.

We assist clients in receiving raw materials and enhancing images under brand guidelines, with affordable prices, exceptional quality, and flexible turnaround times.



RE-MATCHING AND DELETING OBJECTS



PHOTO RETOUCH



VIEW ENHANCEMENT



OBJECT FULFILLMENT



VECTORIZATION



IMAGE ENHANCEMENT AND EDITING

SCANNING & DIGITAL ARCHIVING

Start your digital transformation journey from here



We have the broad-based experience to deliver successful Document Scanning and Digital Archiving services to international businesses, supporting them to lighten their workload and transform their physical records into easy-to-manage digital assets.

ALL

DOCUMENT

SIZES



A5



A4



A3



A0



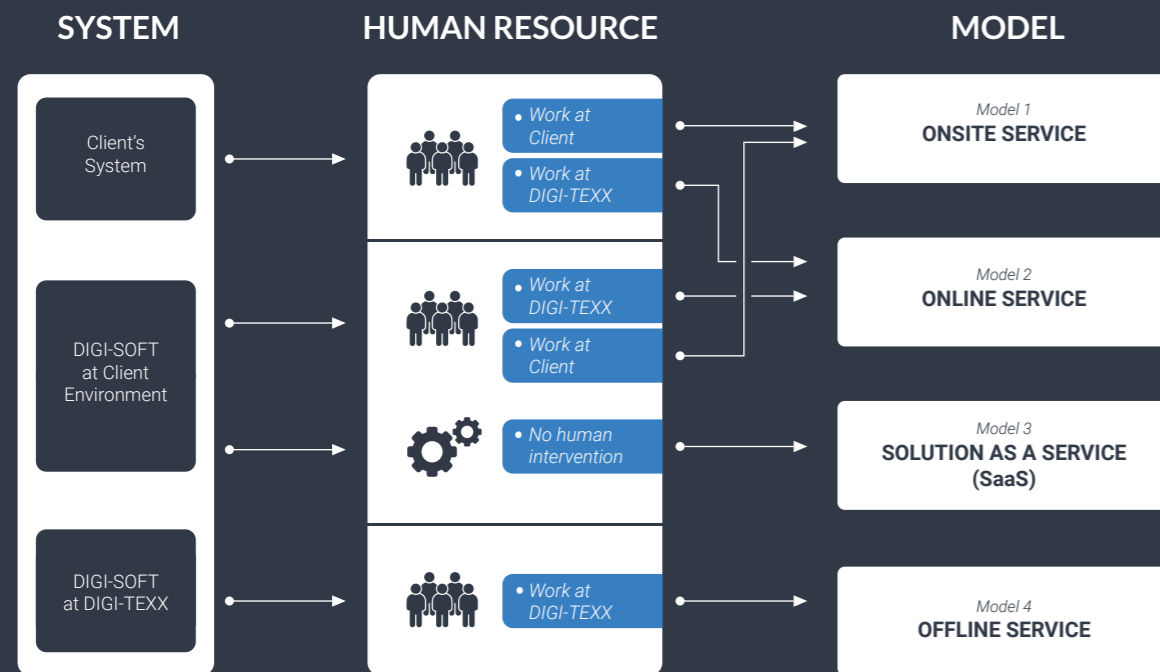
ANY SIZE

The documents can be scanned either in black and white or like-for-like as per originals. Our document scanning equipment can handle document sizes as small as a train ticket and up to A3 size. Large documents such as maps, plans, and technical drawings up to A0 are scanned on our wide-format scanners.



BUSINESS MODELS

Enabling clients to reach their highest potential with our flexible systems and human resources service models.



OUR SOLUTIONS

At DIGI-TEXX, we re-invented automation workflow through artificial intelligence and emerging technologies to facilitate automation and lower client development costs.



DIGI-SCAN

DIGI-XTRACT

DIGI-DMS

DIGI-SCAN

Don't build an app. Build a business process



DIGI-SCAN provides a channel to capture, receive, and transfer electronic format images anytime, anywhere with any device. The solution centralizes users from different regions to work on a standardized business process platform.

COMPONENTS



SCAN DOCUMENT

- DIGI-TEXX web scan
- DIGI-TEXX mobile app
- Import & upload files

CLASSIFICATION

- Identify document type
- Identify department

INDEXING

- Barcode extraction
- OCR service
- Machine Learning, NLP to increase the quality of OCR
- Auto-set batch & box number

DATA VALIDATION

- System integration to check the document's validity
- Data duplication check
- Verify data against business rules

EXPORT

- Multiple data formats (CSV, XML, JSON, etc.)
- Multiple image formats (JPG, PNG, PDF, etc.)
- SFTP, API, web portals, and so on

DIGI-SCAN

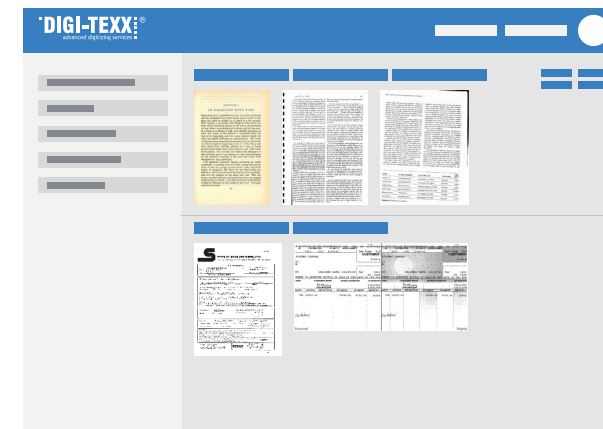
Don't build an app. Build a business process



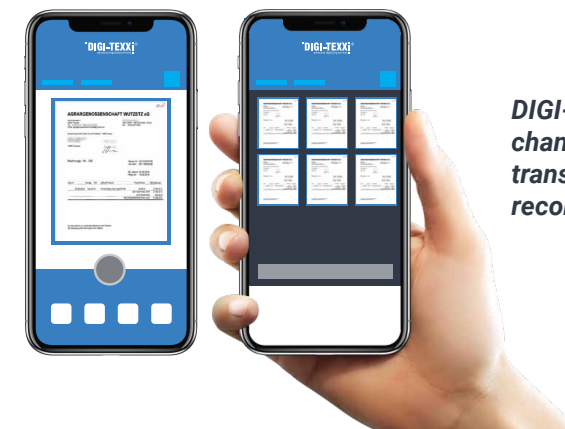
- Fast setup and installment without involving IT's resources and time
- Scalability – No limits on user accounts
- Works with any kind of scanner

- Seamless integration. Direct integration can be achieved with some development work
- Flexible pricing (per license, actual transaction) and no volume restrictions

WEB SCANNING



MOBILE CAPTURE APP



DIGI-SCAN - a channel to receive and transfer digital records

DIGI-XTRACT

Achieving extraction efficiency

DIGI-XTRACT is an Optical Characteristic Recognition (OCR) solution built on the base of Machine Learning and Deep Learning technologies. Our solution can perform document classification, data extraction, and quality control applied to various document types:

INVOICES



APPLICATION FORMS



IDENTITY DOCUMENTS



HISTORICAL DOCUMENTS



HANDWRITTEN FORMS



DIGI-XTRACT supports multiple languages and can also be customized for special document types respective to the client's business.

DIGI-XTRACT applied cutting-edge technologies:



Machine Learning



Computer Vision



Big Data Analytics



Deep Learning



Natural Language Processing

DIGI-XTRACT

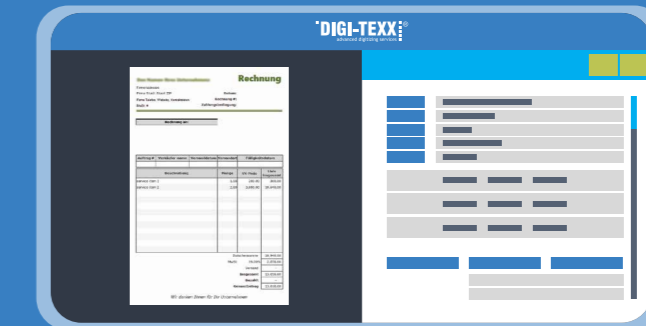
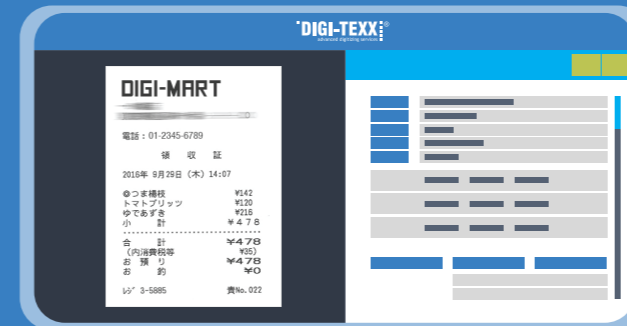
Achieving extraction efficiency

The service can be securely hosted at the DIGI-TEXX Data Center or deployed at the client's on-premise environment, using an API gateway to integrate into any business system within seconds.

DIGI-XTRACT - CLIENT'S CASE

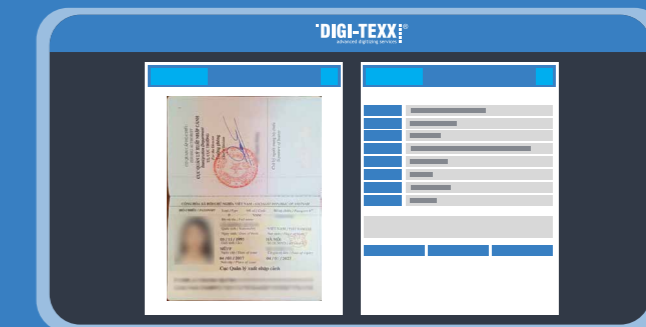
DOCUMENT TYPE: RECEIPT

Classify, extract all required information (date of payment, invoice number, amount payable, etc.), and finally transfer the data to your core system.



DOCUMENT TYPE: ID/PASSPORT

Image quality enhancement (auto rotate, brightness & sharpness adjustment, remove image background noise, etc...) before entering OCR engine.



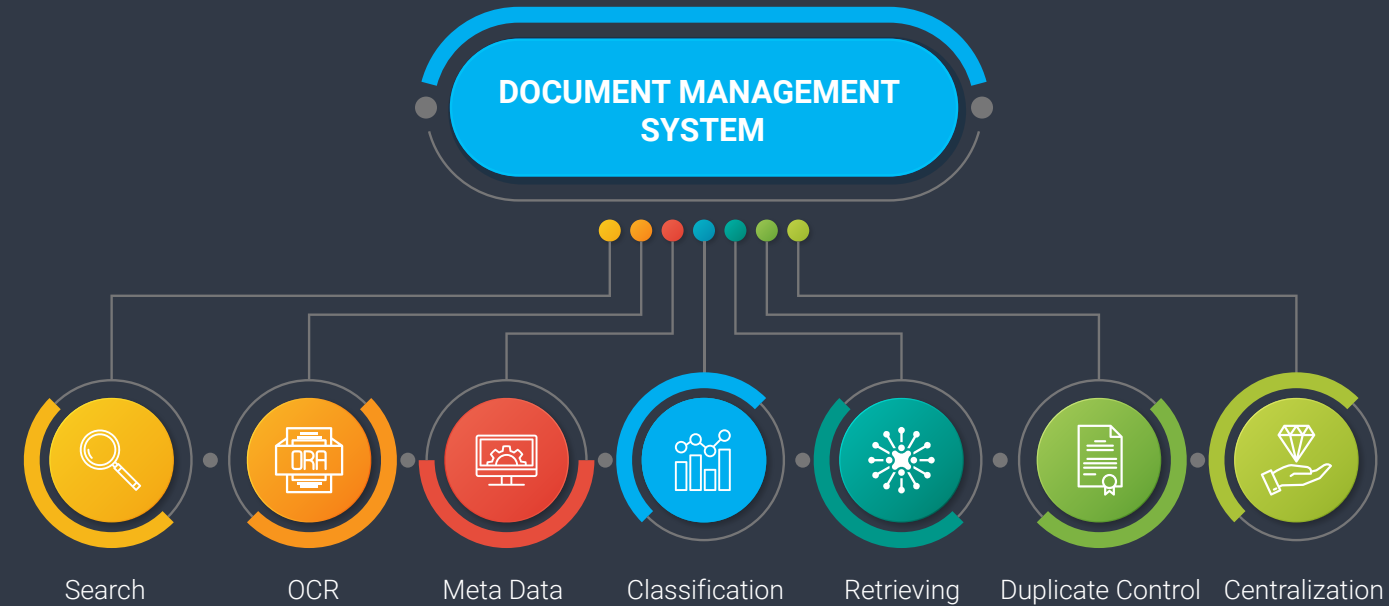
DIGI-XTRACT

ensures accuracy and improves the quality of extracted data through Machine Learning, Deep Learning, and AI training techniques.

DIGI-DMS - DOCUMENT MANAGEMENT SYSTEM

Archiving and searching made easier

DIGI-DMS is an archiving system built on a web application based on a cloud-ready technology stack by DIGI-TEXX. The solution allows multiple tenants and users to simultaneously access and manage paperwork and archive documents with functions
Secure uploading - Classifying - Searching - Storing



With DIGI-DMS, all data and paper documents will be standardized and stored synchronously in a centralized database, enabling businesses to reduce operating costs and ensure security for centralized information systems - creating more value for structured data with quick and easy access.

DIGI-DMS SYSTEM IS INTEGRATED WITH TECHNOLOGIES



OCR



Docker



Image quality enhancement



Machine Learning

DIGI-CONNECT

Knowledge for community



DIGI-CONNECT is an online training platform, including a learning management system (LMS) and a recruitment platform to manage distance learning courses. Through DIGI-CONNECT, we arm beneficiaries with the essential skills to work in the BPO industry.

The project's mission is to unlock a bright future for marginalized groups in Vietnam's rural areas and advance sustainable development in the country's BPO field.

With DIGI-CONNECT, DIGI-TEXX seeks to level the playing field by creating easier access to training materials and more job opportunities for marginalized groups.

DIGI-CONNECT ACHIEVEMENT SINCE 2020*

11,128 Accounts were created	1,053 Advanced-level courses	12 Organizations collaborated to implement the project
4,744 Basic-level courses	74 Computers were donated	1,246 Part-time employee



*Report from June 2022



WE ARE DIGI-TEXX

"Behind the customer's THANK YOU is a story of the entire team effort. At DIGI-TEXX VIETNAM, The quality of our services is always the first priority."



WE ARE DIGI-TEXX